



**Tokio Marine Insurance Singapore Ltd.**

Company Reg. No. : 192300014M  
 20 McCallum Street  
 #09-01 Tokio Marine Centre  
 Singapore 069046  
 Tel : (65) 6221 6111 Fax : (65) 6225 9887  
 Email : tmis@tokiomarine.com.sg  
 Website : www.tokiomarine.com.sg

**HOSPITAL & SURGICAL CLAIM FORM**

The issue of this form is not an admission of liability on the part of the company  
 All original medical bills & receipts must be submitted with this form to expedite claims handling Fire & GA Claims Dept Fax: 6225 9887

**PART 1**

**A. DETAILS OF POLICY HOLDER/EMPLOYEE/PATIENT**

|   |  |
|---|--|
| Name Of Policyholder<br>Hillside World Academy Pte Ltd  | Policy No. AJ000568<br>Plan.<br>Date Of Enrolment/Cover                          |
| Name of Employee :  | Date Of Employment :   |
| Name Of Patient:<br>Relationship of patient to employee : Self / <del>Spouse</del> / <del>Child</del><br>Occupation of patient: | Sex: Male / Female<br>Marital Status:<br>NRIC/Passport/BC No.:<br>Date Of Birth: |
| If patient is not employee, please furnish patient's employer's name:<br>Not Applicable   |  |

**B. SICKNESS (THIS SECTION MUST BE ANSWERED IN FULL)**

|  |  |
|--|--|
| Nature Of Sickness   | Date First Began :<br>Date First Treated :<br>Date Of Previous Treatment : |
| Is the sickness due to pregnancy, abortion, sterilisation or infertility?<br>If yes, please specify condition & approximate date of commencement?<br>Date of last pregnancy, if applicable : | Yes / No / Not Applicable  |
| Has The Sickness Been Treated Previously? Yes / No<br>If Yes, Name & Address Of Physician  | Did sickness arise from employment?<br>Yes / No                            |

**C. INJURY**

|  |   |
|--|---|
| Date & Time of accident                      | Is this a job-related accident?<br>Yes / No |
| Describe the injury, how & when it happened? |   |

**D. OTHER INFORMATION**

|  |   |
|--|---|
| Name & address of hospital/clinic                                |   |
| Date admitted :<br>Date discharged :<br>Date surgery performed : | Are you eligible to claim for this insurance against any other insurance policies? Yes / No If Yes, state:<br>1) insurance company<br>2) policy no. |

**E. PAYMENT DETAILS\***

|   |   |
|---|---|
| <b>(A)</b> For <b>CHEQUE</b> payment, please indicate:<br>Insured S\$<br>Employee/Patient S\$<br>Medisave S\$<br>Medisave account no. | <b>(B)</b> For <b>PAYNOW</b> :<br><b>To Insured (Company)</b><br>Company's Name:<br>UEN No: _____ (provide ROC search)<br><b>To Employee/Patient (Individual)</b><br>NRIC No: _____ (provide copy NRIC) |
| <i>*Insufficient information / supporting documents, claim reimbursement will be issued via CHEQUE to Insured (Policyholder)</i>      |   |

**MEDICAL INFORMATION AUTHORITY**

I hereby authorise any hospital surgeon, medical practitioner or clinic or other person who has attended to me or examined me for any reason, to disclose to Tokio Marine Insurance Singapore Ltd any and all information with respect to any illness or injury and, to provide Tokio Marine Insurance Singapore Ltd copies of all hospital or medical records, including prior medical history. A photostat copy of this authorisation shall be considered as effective and valid as the original.

**Notice for Personal Data Protection Policy**

By signing this Form:

- i. I/We acknowledge and consent to TMIS collecting, using, processing and disclosing to third party service providers, or intermediaries, within or outside Singapore, my/our personal data for the purpose of processing/servicing my/our policies/claims;
- ii. I/We declare and confirm that I/we have obtained the consent of the person(s) and/or nominee(s) named herein, where applicable, and that he/she/they has/have authorized me/us to disclose their personal data and to give consent on their behalf for the above collection, use, process and disclosure; and
- iii. I/We acknowledge the detailed Privacy Policy Statement, governing the above, posted at [www.tokiomarine.com.sg](http://www.tokiomarine.com.sg).

\_\_\_\_\_  
Employer's signature/Company's stamp/Date

\_\_\_\_\_  
Patient's/Employee's signature/Date

**PART 2**

**(TO BE COMPLETED BY ATTENDING PHYSICIAN)**

|   |  |
|---|--|
| Name Of Patient   | Name Of Employer   |
| Full Description Of Diagnosis   |  |
| Is condition due to pregnancy, childbirth, gynaecological problem?  | Yes / No, If Yes, please describe fully  |
| If for miscarriage, was it due to accident?   | Yes / No, If Yes, please describe fully  |
| Is condition a congenital abnormality or physical defect present at and existing from the time of birth regardless of the time of discovery or treatment? | Yes / No, If Yes, please describe fully  |
| Is it genetic or chromosomal disorder?  | Yes / No, If Yes, please describe fully  |
| Is this a mental or psychiatric condition   | Yes / No, If Yes, please describe fully  |
| Is this a venereal disease or sexually transmitted disease?   | Yes / No, If Yes, please describe fully  |
| Is this surgery for cosmetic reasons or dental treatment?   | Yes / No, If Yes, please describe fully  |
| Is this a job related injury?   | Yes / No, If Yes, please describe fully  |
| Has the patient been treated previously for this condition?   | Yes / No, If yes, please state when?   |
| Please indicate approximate date from which the patient first noticed symptoms of conditions.   |  |
| If this condition existed before symptoms became apparent to the patient, please indicate when in your view this condition began to develop.              |  |
| Date you were first consulted for the above condition?  |  |
| Medical practitioners, previously consulted by patient.   |  |
| <u>Name of medical practitioner</u>   | <u>Date consulted</u> <u>Name &amp; Add. Of Clinic</u>   |
| 1.  |  |
| 2.  |  |
| Describe surgical procedures or treatments rendered. If no surgery has been performed, please state medication given.                                     | Date surgical procedures or treatments rendered.   |
| Name of Physician/Surgeon/Anaesthetist  | In-patient ( ) outpatient ( )  |
|   | Admission period – from: to:   |
| Is patient still under your care for this condition? Y / N<br>If 'No' give date service terminated.   | If patient has been referred to another doctor for follow-up, furnish name and address doctor. |

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- ii. I/We declare and confirm that I/we have obtained the consent of the person(s) and/or nominee(s) named herein, where applicable, and that he/she/they has/have authorized me/us to disclose their personal data and to give consent on their behalf for the above collection, use, process and disclosure; and
- iii. I/We acknowledge the detailed Privacy Policy Statement, governing the above, posted at [www.tokiomarine.com.sg](http://www.tokiomarine.com.sg).

Signature of Physician/Surgeon : \_\_\_\_\_ Date : \_\_\_\_\_  
 Name & Designation : \_\_\_\_\_  
 Name & address of clinic/hospital : \_\_\_\_\_